

Privacy Policy

Effective Date: August 4, 2026

Privacy Policy

Prestige Printing & Graphics ("Prestige Printing & Graphics," "we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, communicate with us, or use our products and services.

By using our website or services, you agree to the practices described in this Privacy Policy.

Information We Collect

We may collect the following information:

Personal Information

- Name
- Company name
- Email address
- Mobile or telephone number
- Billing and shipping address
- Payment information (processed securely through third-party payment providers)
- Information submitted through quote request forms or contact forms
- SMS communication preferences

Non-Personal Information

We may automatically collect certain information including:

- IP address
- Browser type
- Device information
- Operating system
- Website pages visited
- Date and time of visits
- Referral website
- Website usage analytics

How We Use Your Information

We use the information we collect to:

- Provide printing, mailing, and related services
- Process orders and payments
- Respond to inquiries and quote requests
- Communicate regarding orders or projects
- Improve our website and customer experience
- Send newsletters and marketing communications (only when permitted)
- Comply with legal obligations
- Prevent fraud and protect our business

If you consent to receive text messages, we may also use your mobile phone number to send:

- Order updates
- Appointment reminders
- Customer service communications
- Promotional offers
- Company announcements

SMS Opt-In

By providing your mobile phone number through our website, quote request forms, account registration, or other communication channels, and affirmatively consenting to receive text messages, you agree to receive SMS communications from Prestige Printing & Graphics.

Consent to receive SMS messages is **not** a condition of purchasing any goods or services.

You may withdraw your consent at any time by replying **STOP** to any message.

SMS Communications

If you choose to opt in to receive SMS messages from Prestige Printing & Graphics, you agree to receive text messages related to:

- Printing order updates
- Appointment reminders
- Customer support
- Promotional offers
- Marketing communications

Message frequency varies depending on your interactions with us.

Message and data rates may apply.

You may opt out at any time by replying **STOP** to any text message.

For assistance, reply **HELP** or contact us:

Phone: 925-866-1514

Email: hello@prestigeprinting.com

Cookies and Tracking Technologies

We use cookies, pixels, analytics tools, and similar tracking technologies to:

- Improve website performance
- Remember user preferences
- Analyze website traffic
- Measure marketing effectiveness
- Improve user experience

You may disable cookies through your browser settings. Some features of our website may not function properly if cookies are disabled.

Sharing Your Information

We do **not** sell your personal information.

We may share information with trusted third-party service providers who assist in operating our business, including:

- Payment processors
- Shipping providers
- Email service providers
- SMS communication providers
- Website hosting providers
- Analytics providers
- Technology vendors

These providers are only permitted to use your information as necessary to perform services on our behalf.

We may also disclose information when required by law.

SMS Privacy Statement

SMS consent is not shared with third parties or affiliates for marketing purposes.

Data Security

We implement commercially reasonable administrative, technical, and physical safeguards designed to protect your personal information against unauthorized access, disclosure, alteration, or destruction.

While we strive to protect your information, no method of electronic transmission or storage is completely secure. Therefore, we cannot guarantee absolute security.

Your Privacy Rights

Depending on your state of residence and applicable law, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of eligible personal information
- Obtain a copy of your personal information
- Withdraw marketing consent
- Unsubscribe from marketing emails
- Update your contact information
- Opt out of SMS communications by replying **STOP**

To exercise any of these rights, contact us at:

hello@prestigeprinting.com

California Privacy Rights

If you are a California resident, you may have additional rights under the California Consumer Privacy Act (CCPA), as amended by the California Privacy Rights Act (CPRA). These rights may include the ability to request access to certain personal information we collect, request deletion of eligible personal information, correct inaccurate personal information, and receive information regarding our data collection practices.

To exercise these rights, contact us:

Phone: 925-866-1514

Email: hello@prestigeprinting.com

Children's Privacy

Our website and services are not directed to children under the age of 13. We do not knowingly collect personal information from children.

If we become aware that personal information has been collected from a child without appropriate consent, we will delete that information as required by law.

Third-Party Websites

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes become effective when posted on this page. Please review this policy periodically.

Contact Us

If you have questions about this Privacy Policy, please contact:

Prestige Printing & Graphics

925-866-1514

hello@prestigeprinting.com